

How to update your address and phone number online

- 1. Go to the VCC website www.vcc.ca
- 2. Go to myVCC



- 3. Enter your student ID (on your Letter of Offer)
- 4. Enter your password. If it's your first time logging in, your initial password will use your birthday in this format: VCCMMDDYY# ("VCC" plus your birthday (MMDDYY) plus "#"). E.g., if your birthday is January 30, 1995, your initial temporary password will be VCC013095#.





5. Click on myServices



6. On the Student Menu card, click on Update Personal Information





	DLLEGE		* 1	Testing, Stude
My Profile • Personal Information				
Testing, Student Self-Service ID Number: 000439292 est@gmail.com 604 8717000	Personal Details First Name Student Date of Birth January 1, 2000 Preferred First Name Self-Service	Middle Name - Marital Status -	Last Name Testing Legal Sex Female	⊘ Edit
	Email Personal (Preferred) test@gmail.com			🕀 Add New
	Phone Number Mailing (Primary) 604 8717000			(+) Add New
	Address Mailing Current 01/06/2020 - (No end date) 250 west pender street vancouver British Columbia V6B 1S9			(+) Add New

- 7. If you are starting your program at VCC, you need to provide your local mailing address. Click Add
- 8. New, or the edit (pencil) icon to edit an existing address
- 9. Click Add New to update your email address or phone number

Email	(+) Add New
Personal (Preferred) test@gmail.com	
Phone Number	+ Add New
Mailing (Primary) 604.8717000	



VCC International <u>ieservices@vcc.ca</u> vcc.ca/international

Example: Update your address Step 1: Click Edit/Pencil icon to update your address.

Address	(+) Add New
Mailing	
Current	
01/06/2020 - (No end date) 250 west pender street	
vancouver	
British Columbia V6B 1S9	

Step 2: Enter a Valid Until date. This will be the last date your old address will remain on file. In this example, we have entered September 1, 2021 as the end date Step 3: Click Update.

Type of Address	Valid From	Valid Until
Mailing	01/06/2020	09/01/2021
Address Line 1	Address Line 2	Address Line 3
250 west pender street	Enter Address Line 2	Enter Address Line 3
Address Line 4	City	State/Province
Enter Address Line 4	vancouver	British Columbia
County	Zip/Postal Code	Country
Select County	V6B 1S9	Canada
Cancel		Update
tep 4: Click Add New.		
255		(+) <u>Add N</u>



Step 5: Ensure you choose Mailing from the Type of Address drop down list.
Enter your local mailing address information into the fields provided and click Add.
Valid From date should be <u>the day after</u> your previous address ended - do not overlap dates.
In this example, the start date is September 17, 2021.
Leave the Valid Until date blank.

Type of Address	Valid From	Valid Until
Mailing	09/17/2021	MM/DD/YYYY
Address Line 1	Address Line 2	Address Line 3
Enter Address Line 1	Enter Address Line 2	Enter Address Line 3
Address Line 4	City	State/Province
Enter Address Line 4	Enter City Select State	
County	Zip/Postal Code	Country
Select County	* Enter Zip Code	Secol Country